



**April 3, 2020**

**Update: BV is closing to outside visitors. Residents and Team Members ONLY allowed on campus, beginning at 7 PM on April 5.**

COVID-19 is beginning to hit Lancaster County very hard. Therefore, it is prudent to take additional steps to restrict outside visitors onto our campus. Beginning at 7 PM on Sunday, April 5, no visitors will be allowed past the screening hut.

We strongly discourage Residents from leaving BV's campus. Please use online ordering and delivery options from local businesses and BV.

### Visitors

- Only life-sustaining healthcare related (such as home care, home health, or hospice) or one family caregiver providing a direct care service. **Please note:** Residents who have a healthcare agency or a family caregiver must provide this information to Community Life immediately.

### Deliveries – What and How

- A friend or family member can deliver groceries, medication and other household essential items to the BV security hut at the Airport Road entrance.
- All bags must be clearly labeled with the Resident's name, building and unit number. The goods will be delivered to the Resident's front door.
- A Team Member will deliver the medications to the Resident's front door. A Team Member or a volunteer will deliver household items or groceries.
- Health Direct will continue to deliver to their customers.

### On-Campus Stores:

The Village Center and Fieldcrest Stores will continue to operate and we are working to ensure their stock remains plentiful. Please note that the stores are no longer taking call-in orders for specific items due to limited availability.



### On-Demand Shuttle Service:

We are running a limited on-demand shuttle beginning Monday, April 6.

- The shuttle has revised hours from 5:30 AM to 2:30 PM so Residents can take advantage of senior only grocery shopping hours at the local grocery stores.
- On Wednesdays and Thursdays the on-demand shuttle will make trips to Oregon Dairy.
- In both cases please call 717-371-4723 for pickup.

### What's Next

We are working to ramp up some added services for groceries and meals. Look for additional details in Lauren and Dale's neighborhood meeting video, as well as in BV Daily News.

### Important!

- Residents: If you have no need to go off campus, please DON'T.
- Every time you go off campus you increase the risk of exposure to yourself and those around you.
- Take advantage of the amenities on campus: tune into wellness programs on Channel 4, activity packets at Concierge, read a book, take a walk.
- As we hunker down, we remind you to wash your hands, stay home, and stay healthy.

Because things are ever-evolving, the processes identified here are subject to change as the situation warrants. Your compliance with the rules we've set forth is expected, and appreciated.