



Official Publication of Brethren Village Retirement Community

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President and CEO

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Brethren Village is an Equal Opportunity Employer

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Steven Faus Chairman of the Board of Directors



In the coming year, Brethren Village will celebrate its 120th anniversary — 12 Decades of Caring. Stay tuned for special events and outreach projects that tie in with our legacy of caring.

My first full year as Chair of the Brethren Village Board of Directors has been quite busy. This year, we opened The Rehabilitation Center at Brethren Village and by doing so, took pressure off of our healthcare center. The community's response has been incredibly positive in the care received at the Rehab Center, as well as the building itself and the fantastic food! We broke ground on a reconstruction project at Village Center that will improve the dining options offered, offer a place for Residents, Team Members and guests to enjoy their meal, and increase the amount of natural light in the atrium with a skylight. Read more about the Bistro at Village Center on pages 6-7.

It's also important to note that we initiated a new residential living project at the corner of Route 501 and Airport Road. Stylish, private and perfect, the apartments at Northside Court were designed with the new resident in mind. Nine buildings with eight apartments in each building and a garage/driveway for each apartment with a large, open promenade keys in to what younger Residents are looking for: contemporary living with easy access to all of the amenities on Brethren Village's campus.

In the coming year, Brethren Village will celebrate its 120th anniversary – 12 Decades of Caring. Stay tuned for special events and outreach projects that tie in with our legacy of caring. The Board along with Brethren Village's managers and other key stakeholders will meet to map out a strategic plan for the next three years. I am personally looking forward to the creative energy and inventive ideas from our various constituencies that will help shape the near future of our organization. We will also be working toward refinancing Brethren Village's debt to save on interest expense so that we can offer even more choices as we embark on those strategies.

The strong momentum at BV continues, and I look forward to all of the exciting changes in progress now, and those we will unveil in the near future.







John N. Snader

President and CEO



With a constant eye on improving the Resident experience at Brethren Village, we will keep emerging trends front and center as we prepare for future growth.

A few months ago, I attended the 2016 conference of LeadingAge PA, an association of not-for-profit organizations that advocates on behalf of seniors. There was much discussion about what tomorrow's seniors will be seeking when they consider how to spend their retirement and where they will want to live.

Among the conclusions we came to were that we must continually promote vibrant living and wellness; reinvest in our campus; offer cuttingedge technology services; expand opportunities for Resident involvement in on-campus activities; develop services to respond to their immediate needs; and give Residents choices... choices... choices.

With these guidelines in mind, I have been evaluating how Brethren Village is succeeding at meeting the needs of today's Residents, and I believe we are fulfilling, and often surpassing, expectations.

We continue to embark on new initiatives, most recently The Rehabilitation Center at Brethren Village, which opened earlier this year, and are planning an exciting new option in residential living. As our campus changes and grows, we rely on input from our Resident Council and all-Resident meetings to let us know of their needs, concerns and ideas.

We are encouraged to hear from prospective Residents that they are aware of Brethren Village's reputation for providing seniors with a comfortable, carefree lifestyle, with multiple choices of residences, service plans and dining venues, as well as social activities and wellness services.

With a constant eye on improving the Resident experience at Brethren Village, we will keep emerging trends front and center as we prepare for future growth. In doing so, we can ensure that our long-range plans will guide Brethren Village in staying ahead of the curve in meeting the expectations of both today's and tomorrow's seniors.

It's an exciting time to be at Brethren Village, and I look forward to sharing even more with you in the coming months.









The Bistro at Village Center

In July Brethren Village broke ground on a \$2.2M renovation project. The Bistro at Village Center, anchored by a large pizza oven, is the centerpiece of an extensive renovation project at Village Center, one that provides an enhanced dining experience to our Residents, Team Members and guests. The expanded kitchen includes several serving stations, offering a wider variety of menu options than those at our Coffee Shop, which the Bistro is replacing. The added serving stations also allow us to serve more guests in less time.

The Bistro will feature daily breakfast, lunch and dinner specials; soups, salads and wellness selections; made-to-order deli sandwiches and grilled items; pizza; and hand-dipped ice cream and other desserts, as well as grab-and-go items.

The 9,300-square-foot building renovation provides an open layout between the café and the newly renovated and expanded dining room. Corridors connecting the Bistro to the Village Center have been updated, and new bathrooms and a new elevator have been installed. The Village Center atrium has



been remodeled to include new finishes and now features a prominent skylight to welcome more sunlight into the area. Exterior improvements include roofing, landscaping and new walkways to the parking lot.

Unique to this project was the inclusion of an advisory group of Brethren Village Residents in the design and construction process. Mim Butz, Mary Lou Jurko, Anna Mae Kenyon, and Betty Shelly participated in project meetings and were highly engaged in the process. In addition, we want to express our gratitude to Lancaster County-based Warfel Construction for

their dedication, consideration of our Residents and Team Members, and hard work on all facets of the renovation and construction.



Village Center, located on the south side of our campus, also hosts a Concierge Service desk, pharmacy, banking center, beauty salon, Creative Arts Room and Village Stores, including a gift shop and grocery store. We celebrated with a grand opening in early January 2017!





Eagle Scout Projects Benefit Brethren Village & Our Residents

This year, Brethren Village was fortunate to be the site of two Eagle Scout projects by local high school students.

Brendan Massar: Music& Memory Brendan Massar, a student at Lampeter-Strasburg High School, implemented a Music and Memory program for Residents in The Courtyards. After being inspired by the documentary "Alive Inside," in which social worker Dan Cohen advocates for the use of music therapy with dementia patients, Brendan found that this fascinating idea could be applied right here at Brethren Village. He began by soliciting the donation of iPods and iTunes gift cards from his school and his Boy Scout troop. Brendan also started a Go Fund Me page to help purchase music for the project. Once he had enough donations to begin, Brendan worked with BV to compile playlists of Residents' favorite songs and artists. In the spring, Brendan and several members of his troop came to The Courtyards and distributed the iPods to the Residents. They sat with each Resident and went through their individual playlists. The smiles on the Residents' faces as they recognized what they were listening to were contagious. You can view the video of Brendan and his troop giving out the iPods on our YouTube channel: https://youtu.be/e5efC5D1U5s

Alex Beidleman: Butterfly Garden Alex Beidleman, a student at Manheim Township High School, created a monarch butterfly garden at Brethren Village between Village Manor and Village Townhouse for his Eagle Scout project. As a young boy, Alex grew up watching caterpillars feed on milkweed plants at his grandparent's home in the Poconos. He began to notice the numbers of caterpillars and monarch butterflies decline significantly, and was motivated to do something. Alex's grandfather is now a Brethren Village Resident, so the project had even more meaning. Alex hoped to build the butterfly garden at BV in honor of his grandfather. What he proposed to Brethren Village was not simply a troop of scouts planting, but an intergenerational project that included BV's Green Thumb Society (a Resident group) and the U-Gro daycare children. Alex and a few scouts from his troop worked with Doug Dosch, BV's head of grounds, to plan a schematic for the new butterfly garden. They did the hard work of excavating the area and prepping it for planting. The Green Thumb Society also worked to help Alex's vision for a butterfly garden at Brethren Village come true. You can view Alex's Eagle Scout project video on our YouTube channel: https://youtu.be/khrGmbuOMKA







BV Residents Support Manheim Township Fire & Rescue

BV Residents were pleased to present Manheim Township Fire & Rescue with a check in the amount of \$11,500 in support of the purchase of a UTV Responder Vehicle. This amount matches the grant funds from the State Fire Commission. The UTV Responder Vehicle will help Manheim Township have all of the tools they need to provide safety for all residents of the township and the security of knowing that responders will have the ability to get to all emergencies, even in areas previously unreachable. As an organization, we are honored to provide Manheim Township Fire & Rescue with this contribution so they can continue their important work of keeping our neighbors throughout Manheim Township safe.



Here are some of the highlights of our work in the community this past year:

- Serve as a training site for HACC LPN, and RN students
- 120 affordable housing apartments through HUD
- Community use of our campus pool
- Partner with the Arthritis Foundation Association to offer the AFA approved aquatic exercise class in our pool
- Caring for the Caregiver educational series
- Site of two local Eagle Scout projects
- Voting location on campus during elections
- Use of the patented Cope Salt AUTOBrine® system, reducing our carbon footprint
- 5th Sunday offerings donated to local charities
- Sunday offerings provide financial support to local ministries
- Wellness Fair partnership brings community vendors on campus
- Offer Dementia Support Groups in partnership with the Alzheimer's Association
- Lancaster Seminary internships
- Free facility use for local civic/community groups
- Youth volunteer opportunities
- Support of MT/East Petersburg fire companies
- Support of service-based, outreach programs through BV Auxiliary and Resident Interest Groups
- Provide internship opportunities in coordination with local business and technical schools
- Resident-led Thanksgiving Food drive donated to Alpha and Omega Ministries & Ephrata Area Social Services
- Caregiver Support Group, Hearing Loss, Solo Support, Vision Support and Widow/Widower Support Group
- Member of Manheim Township Community Life Task Force
- Clergy/Caregiver Breakfast
- Participate in electric demand-response on high electric usage days to give power back to the grid.
- Provided \$4.2 million in revenue to Lancaster County businesses through vendor relationships

Corporate Responsibility

Enriching the community also means being a responsible neighbor. It means giving back to the community who provides so much to its members. It means doing our part to help the community thrive and continue to be a valuable resource.









CPA, VP of Finance/Chief Financial Officer Rodney L. Martzall



As I reflect on FY 2016, it is hard to believe my first year has already come and gone! It has been a rewarding year and would not have been possible without the dedicated and caring community we have at Brethren Village.

Fiscal year 2016 was a busy year as we issued \$10M of bonds in July 2015 to finance the renovation of the Garden Spot building into a new rehabilitation center which officially opened in May 2016.

On the financial performance front, fiscal year 2016 was once again another solid year for Brethren Village as we performed in line with the budgeted revenues and expenses.

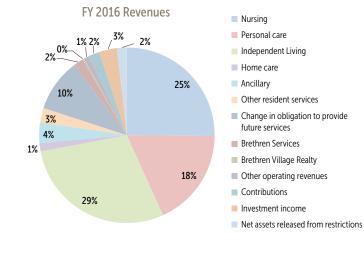
Excluding the impact of the change in obligation to provide future services, our total unrestricted revenues increased by 7.9% over the prior year. Resident service revenues, which comprise approximately 90% of the total unrestricted revenues, increased by 4.0%. This increase was driven primarily by additional revenues generated by the opening of the rehabilitation center and increased pricing as there were no significant changes in volume. Unrestricted contributions for the year, which reflect the generosity of individuals, organizations, and other groups such as our Auxiliary, increased by approximately \$140,000. Investment income is comprised of interest and dividend income; net realized gains (losses); and net unrealized gains (losses) and increased by approximately \$1.1 million. Realized gains (losses) were down \$840,000, whereas interest & dividend income was up \$70,000 compared to FY 2015. The unrealized gains (losses) increased by \$1.85 million from FY 2015 and was the main cause of the overall increase in investment income.

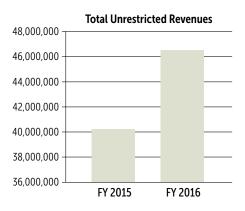
Our total expenses increased approximately \$2.7 million or 6.7% in FY 2016. The 6.7% increase is in line with the corresponding increase in total unrestricted revenues excluding the change in obligation to provide future services as noted previously. Salaries and related employee benefit costs accounted for approximately 45% of this increase and were driven by wage increases, new positions resulting from the opening of the rehabilitation center and increased retirement plan and health insurance costs. We also saw an increase of approximately \$460,000 and \$280,000 in agency and therapy expenses, respectively. In addition, approximately \$260,000 of the increase was in depreciation and amortization expense and is a direct result of capital reinvestments made in the community over the past several years.

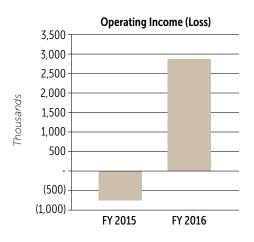
Recognizing the need to maintain the attractive facilities at Brethren Village, we reinvested approximately \$9 million in the community, the majority of which is related to the renovation of the Rehabilitation Center. This capital reinvestment, along with the pursuit of our strategic initiatives, was made possible through solid operating results.

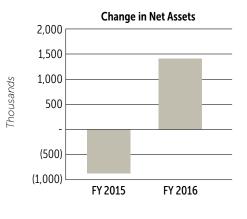
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Condensed Statement of Operations	FY 2015	FY 2016
Net resident service revenue	35,835,289	37,253,305
Change in obligation to provide future services	1,277,000	4,537,000
Brethren Services, Inc. & Brethren Services II, Inc.	854,305	857,302
Brethren Village Realty	18,979	115,442
Other operating revenues	352,805	467,490
Contributions	789,294	933,621
Investment income	457,815	1,541,750
Net assets released from restrictions	628,616	842,819
Total unrestricted revenues	40,214,103	46,548,729
Salaries	12,496,546	13,365,823
Benefits	3,445,584	3,736,994
Other	10,557,999	11,965,245
Depreciation & amortization	6,265,672	6,527,815
Interest	6,731,146	6,737,629
Brethren Services, Inc. & Brethren Services II, Inc.	1,425,933	1,210,229
Brethren Village Realty	36,420	140,467
Total expenses	40,959,300	43,684,202
Operating Income/(loss)	(745,197)	2,864,527
Condensed Balance Sheet	FY 2015	FY 2016
Current assets	10,246,608	11,277,052
Assets whose use is limited	29,740,409	32,410,108
Long term investments	19,853,662	20,487,420
Property and equipment	119,609,713	122,218,935
Other assets	4,209,860	4,232,890
Total assets	183,660,252	190,626,405
Current liabilities	9,476,121	9,438,440
Long term debt	109,950,185	117,779,065
Entrance fees	54,744,693	56,074,898
Obligation to provide future services	4,537,000	
Other liabilities	3,946,572	4,918,303
Net assets	1,005,681	2,415,699
Total liabilities and net assets	183,660,252	190,626,405

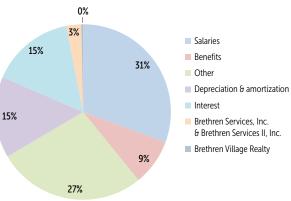












Our Donors

July 1, 2015 through June 30, 2016

Brethren Village is greatly appreciative to these individuals, churches and businesses for their generous support of our ministry. We endeavor to publish accurate recognition and apologize for errors or omissions to this list. Please contact the Development Department to report corrections.

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Our Memorials & Tributes

July 1, 2015 through June 30, 2016

Financial support given 'In Honor' and 'In Memory' of a loved one helps Brethren Village fulfill our service-based mission of providing Christ-like care. We would like to express our true and sincere appreciation for the following gifts on behalf of the Village community. We endeavor to publish accurate recognition of financial contributions and apologize for errors or omissions in this list. Please contact the Development Department to report corrections or if you are interested in becoming a valued donor to the Village.

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Our Volunteers

Enriching the BV community through our amazing volunteers

In the past year, BV Residents have completed over 46,020 hours of volunteer work... that equals 1,918 days or 5.25 years of service in just one year. Our volunteers are dedicated to furthering the mission of Brethren Village by committing themselves to its values each and every day. The following individuals contributed to Brethren Village by providing volunteer service in the past year. We endeavor to publish accurate recognition of volunteer efforts and apologize for errors or omissions to this list. Please contact Volunteer Services to report corrections, or if you are interested in becoming a valued volunteer at the Village.

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In the past year, BV Residents have completed over **46,020 hours** of volunteer work... that equals **1,918 days** or **5.25 years** of service in just one year.

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Our Team Members

Our dedicated Team Members make Brethren Village the enriched, engaged place that it is. Over the years, all of our Team Members have contributed to our mission and vision on a daily basis, particularly that of caring. We stand in deep appreciation to all of those who give their best to the Village every day. Names are listed in chronological and then alphabetical order.

40 YEARS OR MORE Holly Parmer

Rose Ream

35 YEARS OR MORE John Baker

Gayle Johnson Martha Lippart Kathy Martzall Susan Wilson

30 YEARS OR MORE

Mae Donough Mary Hostetter Cynthia Lawless Ruby Yoder Judy Yunginger

25 YEARS OR MORE

Connie Cassel Linda Griffin Andrea Kinsey Kathryn Kuhns G. Elaine Landis **Roland Maust** Michael McDonough Susan Miller Wayne Oas Sherrie Rutherford James Snyder **Deborah Spangler** Marsha Vital **20 YEARS OR MORE**

Donna Blantz Juanita Crouse Jennifer Gerlach **Yvette Kaylor** Linda Krofcheck Lucy Lutz Luis Rosa Bultron J. Mark Tedford Mark Todd Tonya Wanger

R. Scott Adams Dawn Connor Deborah Daubert Kevin Eiche Todd English Cheryl Forrey Anna Fritz C. Edward Hamme Rose Horning Jeffery Johnson Shelley Keifer Janet Kipple Kathleen Leiby **Ruth Martin** Kathy Myers Alice Newman Kenneth Ogle Carolyn Reisinger Barbara Revilla **Claudia Singer** Sally Trimble Shelly Trupe **Betty Weaver** James Wimer, F. Scott Wissler Scott Zeamer

15 YEARS OR MORE

10 YEARS OR MORE Betty Applebach

Denise Burkhart Esther Courtney David Creighton Deborah Fillmore Norma Fisher Lisa Groff Tricia Gruich Farrah Humme Dixie Kiehl Glenda Knight Vincenzo Landi Karen McIntyre Lisa Melhorn Brenda Metzler Sandra Miles **Doris Onochie** Maria Paniagua Susan Richards Mellania Risbon Melissa Rossos Aaron Ruppert Kurt Schnader **Connie Shartle** Dana Statler Laura Todd Lourdes Toro-Cortes Nicole Williams

5 YEARS OR MORE

Janet Allshouse Audrey Anderson Betty Anderson James Andreadis Jean Anozil Scott Auchenbach Emina Babic, Emina Debra Bartow, Debra Alexandra Baumgardner Jean Becker Cathy Blevins Sara Boltz Jean Bosquet Christine Bowers **Robert Breneman** Vickie Bryant Debra Carpenter Jenny Carr Amy Clelan Susan Confer James Cowan Erica Crummel Nalini Cumberbatch Yeshihareg Demeke Douglas Dosch Mary Eggleston Carolyn Frederick Brenda Frey Sitina Galan Celeste Gangaway Jordan Gehr Diane Gergal Tyrell Getz Laura Givler Walter Glassmoyer Joseph Grapes Earl Henry Tammy Henry Lisa Hiestand Mark Hlavaty

Alicia Lando Heather Larry Cindy Laughman Amsalework Lefebo Connie Lerch Anne Loeffler Deborah Long Kimberly Long Doris Lopez Nitza Martinez **Beth Matous** Madison McCoy Michael Milisock Dale Montgomery Kathy Morris Jodie Newcomer Ruth Nyairo Marie Paul Marie Pierre-Anozil Joanne Priestner Katie Rhoades Lucinda Rose Georgia Schmook Alexa Schreiber Sandra Sites **Timothy Slocum Kiara Smith** Larry Snavely **Ronald Snyder** Traceda Stanford Anna Stegeman Vanessa Thorp Diane Weaver Sierra Weaver Alissa Weinstein Paul Wiker Kelly Wilson Diane Winters Pamela Yohn Sophia Young Esteban Zapata









BRETHREN VILLAGE BY THE NUMBERS

FACTUAL PROFILE

Brethren Village Established February 15, 1897 Total Acreage 153 acres Acreage Utilized for Present Campus 80 acres Oldest Building The Drexel Cottages (1958) Newest Building 400 Series Cottages (2014)

FINANCIAL STATISTICS

Total Assets \$190,626,405 Operating Revenues \$45,006,979 Operating Loss (\$1,502,791) Investment Income \$1,541,750

ACCOMMODATIONS

Residential Living Cottages 105 Residential Living Apartments 400 Affordable Housing Apartments 120 Personal Care Residences 141 Skilled Nursing Residences 120 Resident Census 1,064 Prospective Resident Waitlist 586

EMPLOYMENT

Full-time 287 Part-time 129 PRN (Seasonal) 81

SPECIAL EVENTS

Annual Pastors Conference January Volunteer Recognition April Service of Remembrance April Good Samaritan Banquet May Evening of Melody June Golf Tournament September Service of Remembrance October CCRC Open House Event October Christmas Programs December





3001 Lititz Pike, Lancaster, PA 17606

www.bv.org





ANNUAL REPORT 2015 - 2016

Vision Statement

Enriching each life touched by our ministry at Brethren Village.

Mission Statement

Rooted in the tradition of service within the Church of the Brethren, the mission of Brethren Village is to provide a continuum of services and Christ-like care to support the aging process and to enhance the spiritual, physical, social and emotional wholeness of Residents, Team Members and community.

Core Values

In the ministry of Brethren Village, we are committed to living our Vision and our Mission in the servant style of Jesus, with:

Caring — Infusing everything that we do with compassion and caring for the well-being of each other and the greater community.

Integrity — Exhibiting unwavering honesty and fairness in every dimension of our organization.

Stewardship — Recognizing that all of our resources are entrusted to us by the Lord, and seeking to use our time, talents and material resources in a manner that honors and glorifies Him.

Excellence — Making it our passion to bring our best to everything that we do — enriching each life that we touch.